



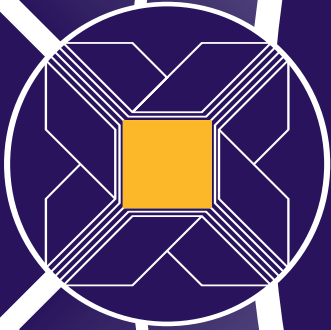
ARL Publications 2009

BESTSELLERS • PERFORMANCE MEASURES • E-ONLY • SERIES



ARL Publications 2009

BESTSELLERS • PERFORMANCE MEASURES • E-ONLY • SERIES

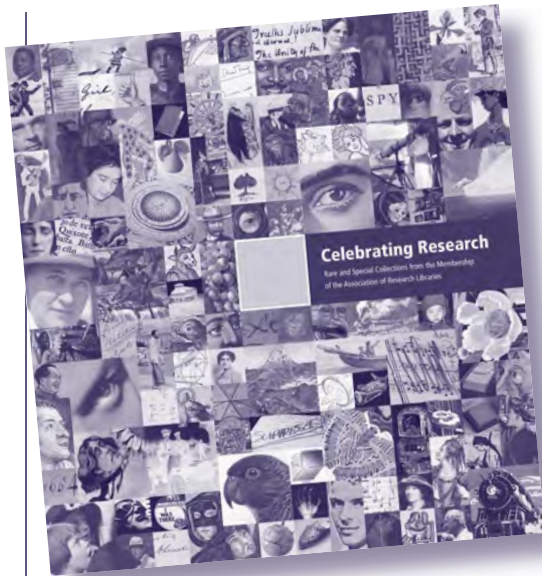


ASSOCIATION
OF RESEARCH
LIBRARIES





ARL Bestsellers



CELEBRATING RESEARCH: RARE AND SPECIAL COLLECTIONS FROM THE MEMBERSHIP OF THE ASSOCIATION OF RESEARCH LIBRARIES

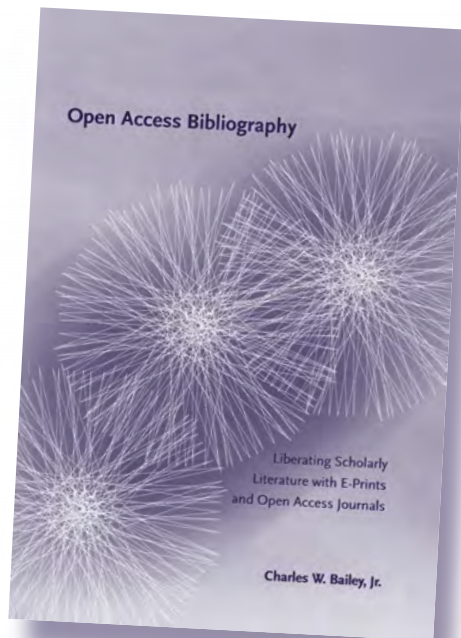
This work profiles selected rare and special collections in major research libraries of North America. The compendium is a sampling of the abundance and variety of collections available for use. Special collections have been broadly construed to encompass distinctive, rare and unique, emerging media, born-digital, digitized, uncommon, non-standard, primary, and heritage materials. The book includes 118 collection profiles, each from a different ARL member library. Each profile is illustrated with color photographs and tells a story of a single collection, recounting how the resources were acquired and developed. The compilation is rich with examples of how research libraries are engaging different communities to deliver library services and encourage the use of such distinctive collections.

- Philip N. Cronenwett, Kevin Osborn, Samuel A. Streit, eds.
- 2007
- ISBN 1-59407-769-X
- 312 pp.
- \$135 (\$115 ARL members)

Scholarly Communication

OPEN ACCESS BIBLIOGRAPHY: LIBERATING SCHOLARLY LITERATURE WITH E-PRINTS AND OPEN ACCESS JOURNALS

This work presents over 1,300 selected English-language books, conference papers (including some digital video presentations), debates, editorials, e-prints, journal and magazine articles, news articles, technical reports, and other printed and electronic sources that are useful in understanding the open access movement's efforts to provide free access to and unfettered use of scholarly



literature. Most sources were published between 1999 and August 31, 2004.

- Charles W. Bailey, Jr.
- 2005
- ISBN 1-59407-670-7
- 130 pp.
- \$45

ELECTRONIC ECOLOGY: A CASE STUDY OF ELECTRONIC JOURNALS IN CONTEXT

Through interviews with authors, editors, publishing staff, and journal readers, this study answers three questions: (1) what is the process that authors use to decide to publish in an electronic journal? (2) How do social factors influence the author's decision to publish in an electronic journal? (3) How do the authors and editors working closely with an electronic journal perceive electronic journals? The extensive bibliography also contributes to an understanding of scholarly communication practices in the scientific community.

- Karla Hahn
- 2001
- ISBN 0-918006-48-1
- 79 pp.
- \$45

IN OLDENBURG'S LONG SHADOW: LIBRARIANS, RESEARCH SCIENTISTS, PUBLISHERS, AND THE CONTROL OF SCIENTIFIC PUBLISHING

Professor Guédon proposes a new alliance between research scientists and librarians to combat the "serial publishing crisis" in which scientific journals have been priced out of the range of many libraries. He is particularly interested in the potential of networking technologies to improve scholarly communication. ARL published this paper to stimulate discussion and encourage new thinking on the important issues he raises.

- Jean-Claude Guédon
- 2001
- ISBN 0-918006-81-3
- 70 pp.
- \$15

Information Policy

SAFEGUARDING OUR PATRONS' PRIVACY

This video kit from the teleconference sponsored by the American Association of Law Libraries, American Library Association, Association of Research Libraries, Medical Library Association, and Special Libraries Association provides libraries and their governing institutions with an analysis of the implications of recent anti-terrorism legislation. Panelists address key legal issues and policy implications for libraries and the impact of legislative and regulatory proposals on the privacy of library users.

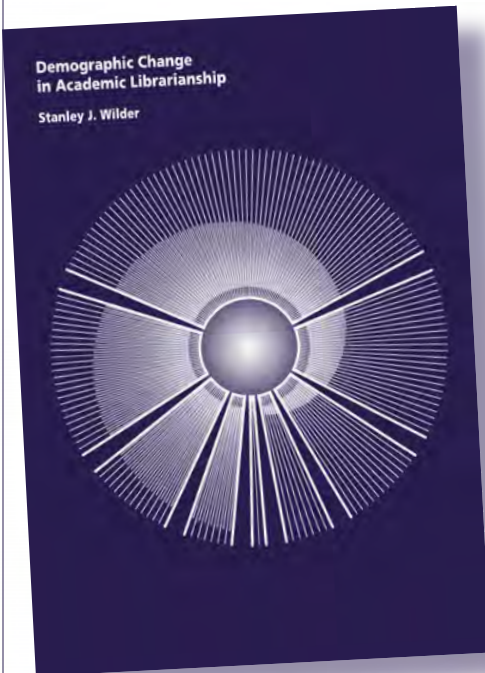
- Videotape (120 minutes) and manual
- December 2002
- ISBN 1-59407-673-1 (manual)
- ISBN 1-59407-674-X (videotape)
- 27 pp.
- \$35

Collections and Access

ASSESSING ILL/DD SERVICES: NEW COST-EFFECTIVE ALTERNATIVES

This two-year study of interlibrary loan and document delivery (ILL/DD) services in 72 North American research, college, and government libraries found that user-initiated ILL/DD operations provide better service than mediated ILL/DD services. In most cases, user-initiated services have lower unit costs, higher fill rates, and faster turnaround times than mediated services. The report details characteristics of high-performing operations and lays out strategies for how libraries can improve local performance that center around increasing the use of user-initiated services, and improving mediated services by reducing turnaround time and using appropriate staffing levels.

- Mary E. Jackson, with Bruce Kingma and Tom Delaney
- 2004
- ISBN 1-59407-657-X
- 154 pp.
- \$70



SPECIAL COLLECTIONS IN ARL LIBRARIES

Until this 1998 survey, no systematic data had been collected on special collections in ARL libraries for nearly 20 years. The results of this survey provide a snapshot of these collections at the end of the 20th century and identify areas for further investigation.

- Judith M. Panitch
- 2001
- ISBN 0-918006-47-3
- 123 pp.
- \$45

Staffing and Management

AFTER MIDNIGHT: LATE NIGHT LIBRARY SERVICES (ARL OCCASIONAL PAPER 23)

This study gathered information on whether and how ARL member libraries are providing services during late night hours. It investigated their regular hours, and, if there were late night hours, whether accommodations were made to the building, and who has access; which services are offered, how they are staffed, by whom, and at what pay; who provides building security, and what other security services are offered.

- Lori Driscoll and Angela Mott
- December 2008
- ISBN 1-59407-813-0
- 58 pp.
- \$25

DEMOGRAPHIC CHANGE IN ACADEMIC LIBRARIANSHIP

Based ARL and U.S. census data, this study presents an analysis of demographic trends that recognizes the connection between the aging of the profession and new entries to the population. In addition to presenting projections for retirements through 2020, this study updates the age profile of librarians in ARL academic libraries and examines the age, race, gender, and skills of new library professionals. An analysis of



ARL library hiring trends highlights the different skills and job categories that are in demand and the effect on traditional library positions. A look at the demographics of managers and directors reveals a pending upheaval in library leadership positions.

- Stanley Wilder
- 2003
- ISBN 0-918006-97-X
- 76 pp.
- \$55 (\$45 ARL members)

SUCCESSFUL FUNDRAISING

This book assists library directors and those who want to become library fundraisers to learn more about fundraising and find answers to their questions. It offers well-developed case studies written by experienced professionals who have embraced a variety of fundraising challenges, met with success, and are willing to share their stories with others. An extensive annotated bibliography of the last decades of literature on library fundraising is also included. "[T]his book is a professional investment that can help yield a great return."—*Technicalities*.

- Meredith Butler, ed.
- 2001
- ISBN 0-918006-49-X
- 147 pp.
- \$45

Preservation

SOUND SAVINGS: PRESERVING AUDIO COLLECTIONS

Over the past decade there has been a growing interest in the preservation needs of sound recordings and other nonprint media. In July 2003, many of the key stakeholders in audiovisual preservation met at the University of Texas at Austin to share their experiences and discuss the challenges ahead. These proceedings from the two-and-a-half day conference feature talks by experts on topics ranging from assessing the preservation needs of audio collections to creating, preserving, and making publicly

available digitally reformatted audio recordings. They also include seven areas for future action to move the audio preservation agenda forward.

- Judith Matz, ed.
- 2004
- ISBN 1-59407-663-4
- 158 pp.
- \$45

LIBRARY PRINT PRESERVATION: AN ADMINISTRATIVE BRIEFING

This publication responds to a need articulated by ARL library directors for a brief non-technical survey of preservation methods—their appropriate uses, advantages, and disadvantages—and preservation costs. It provides an overview to help library administrators in local planning for preservation and communication with preservation specialists. A list of readings and links to various Web sites provide resources for further study.

- George J. Soete, with contributions by Janice Mohlhenrich Lathrop
- 2003
- ISBN 0-918006-99-6
- 29 pp.
- \$15

COLLECTION CONSERVATION TREATMENT: A RESOURCE MANUAL FOR PROGRAM DEVELOPMENT AND CONSERVATION TECHNICIAN TRAINING

Still an excellent resource, this manual from a 1992 conference includes instructions for more than 100 collection conservation treatments (many illustrated); floor plans and furnishing/equipment lists; flow charts and decision trees; a bibliography of core readings on collection conservation; and the final report from "Training the Trainers: A Conference on Training in Collection Conservation." The three-ring binder allows easy insertion of revised or additional materials.

- Compiled by Maralyn Jones
- 1993
- ISBN 0-615-00357-5
- 452 pp.
- \$45



PRESERVATION PLANNING PROGRAM: AN ASSISTED SELF-STUDY MANUAL FOR LIBRARIES

For many years, the *Preservation Planning Program* has provided a well-tested methodology to assist libraries establishing or augmenting local efforts. The revised manual is divided into four sections: (1) an overview to the planning process, (2) an examination of the start-up and tasks to be accomplished, (3) a discussion of the detailed investigations necessary, and (4) a summary of preparing the plan itself. Seven resource guides complement the manual and bring together a variety of checklists, outlines, and samples to guide the process.

- Pamela Darling, revised by Jan Merrill-Oldham and Jutta Reed-Scott
- 1993
- ISBN 0-918006-69-4
- 138 pp.
- \$45

PRESERVATION PLANNING PROGRAM RESOURCE GUIDES

Each guide offers a conceptual framework to facilitate decision making within a specific program area. Each contains extensive bibliographies of preservation literature. Prepared for use with *Preservation Planning Program: An Assisted Self-Study Manual for Libraries*.

- 1993
- \$15 each or \$80 (shipping and handling included) for the complete set of 7

STAFF TRAINING AND USER AWARENESS IN PRESERVATION MANAGEMENT

- Wesley Boomgaarden
- ISBN 0-918006-64-3
- 89 pp.

OPTIONS FOR REPLACING AND REFORMATTING DETERIORATED MATERIALS

- Jennifer Banks
- ISBN 0-918006-63-5
- 51 pp.

DISASTER PREPAREDNESS

- Constance Brooks
- ISBN 0-918006-65-1
- 184 pp.

COLLECTION MAINTENANCE AND IMPROVEMENT

- Sherry Byrne
- ISBN 0-918006-62-7
- 195 pp.

ORGANIZING PRESERVATION ACTIVITIES

- Michele Cloonan
- ISBN 0-918006-66-X
- 98 pp.

COLLECTIONS CONSERVATION

- Robert DeCandido
- ISBN 0-918006-67-8
- 134 pp.

MANAGING A LIBRARY BINDING PROGRAM

- Jan Merrill-Oldham
- ISBN 0-918006-68-6
- 159 pp.

PRESERVATION PROGRAM MODELS: A STUDY PROJECT AND REPORT

The report discusses the 10 components of a comprehensive preservation program and describes four levels of program maturity, with benchmarks for personnel, production, and budgets.

- Jan Merrill-Oldham, Carolyn Clark Morrow, and Mark Roosa
- 1991
- ISBN 0-918006-20-1
- 54 pp.
- \$45

A STRATEGIC FRAMEWORK FOR CREATING AND PRESERVING DIGITAL RESOURCES

This U.K. report outlines a strategic policy framework for creating and preserving digital collections and recommends good practice for the creation, management, or long-term preservation of digital information that will form our cultural and intellectual heritage in the "digital age." Included in the report are six case studies based on a series of fifteen interviews with organizations and individuals involved in major data creation projects and digital preservation worldwide.

- Daniel Greenstein and Neil Beagrie
- 1998
- ISBN 1-900508-47-8
- 78 pp.
- \$31.50



LIBRARIES ACT ON THEIR LIBQUAL+® FINDINGS: FROM DATA TO ACTION

This collection of 15 articles focuses on the experiences of the 2002 LibQUAL+® participants. The book highlights the continued efforts of participating libraries that are using their LibQUAL+® survey data to assess and evaluate service quality, resource allocations, staffing, technology, and policies. Distributed by ARL for The Haworth Information Press.

- Fred M. Heath, Martha Kyrrillidou, and Consuela A. Askew, eds.
- 2004
- ISBN 0-7890-2602-3
- 257 pp.
- \$29.95

PERFORMANCE MEASUREMENT AND METRICS. THE MATURATION OF ASSESSMENT IN ACADEMIC LIBRARIES: THE ROLE OF LIBQUAL+®

This special issue of the journal *Performance Measurement and Metrics* (Volume 3, Number 2, 2002) features papers by participants in the 2001 LibQUAL+® survey iteration. The papers focus primarily on LibQUAL+® as a transformational agent and as a tool that enables continuous assessment of library services from a user orientation. The articles also review the development and history of the project. Includes nine articles by participants, as well as a foreword by A. Parasuraman and an introduction by Colleen Cook.

- Colleen Cook, ed.
- 2002
- ISSN 1467-8047
- 112 pp.
- \$20



Performance Measures

CONTINUED

LIBQUAL+® PROCEDURES MANUAL

This manual is a comprehensive guide to administering the LibQUAL+® library user satisfaction survey. Revised and updated in September 2006, It covers topics such as registering for the LibQUAL+® survey, preparing for the survey, conducting the survey, and working with the survey results. It includes an extensive bibliography on measuring the performance of libraries and pointers to additional resources.

- MaShana Davis, Richard Groves, and Martha Kyrillidou
- September 2006
- ISBN 1-59407-741-X
- 75 pp.
- \$20

LIBQUAL+® SURVEY RESULTS NOTEBOOKS

Participants in the LibQUAL+® survey of library users' perceptions of service quality include college and university, community college, law, and health sciences libraries worldwide. This series of results notebooks summarizes data for more than 1.4 million library users at hundreds of libraries. See <http://www.arl.org/resources/pubs/libqual/pubs/index.shtml> for a complete list of available reports.

- \$150 per volume

MEASURES FOR ELECTRONIC RESOURCES (E-METRICS)

The E-Metrics project was designed to begin addressing the need for measures of electronic information resources. The project was completed in three phases: (1) an inventory of what libraries were already doing in this area and identification of libraries that could provide best practices; (2) identification and testing of data elements that could

be collected and used as measures of electronic resources for trend analysis and benchmarking; and (3) analysis of the connection between the use of electronic resources and institutional outcomes. The five project documents are available for purchase as a complete set.

- 2002
- ISBN 0-918006-94-5
- 520 pp.
- \$100

LIBRARY ASSESSMENT CONFERENCE: BUILDING EFFECTIVE, SUSTAINABLE, PRACTICAL ASSESSMENT

This conference supports and nurtures the library assessment community through a mix of invited speakers, contributed papers and posters, workshops, and engaging discussion. The conference is geared toward library and information professionals and researchers with responsibility for, or an interest in, the broad field of library assessment with an emphasis on (but not limited to) North American academic libraries.

2006 LAC PROCEEDINGS

- Francine DeFranco, et al., eds.
- 2007
- ISBN 1-59407-768-1
- 474 pp.
- \$150

2008 LAC PROCEEDINGS

- Kristina Justh, Martha Kyrillidou, Jim Self, and Steve Hiller, eds.
- 2009
- ISBN 1-59407-814-9
- \$150

LIBRARY ASSESSMENT CONFERENCE: THESSALONIKI 13–15 JUNE 2005

These proceedings contain papers presented at the June 2005 assessment conference held in Thessaloniki, Greece. Participants were informed about the development and use of LibQUAL+® and MINES for Libraries®, as well as about the

current effort to adapt LibQUAL+® into the digital library environment (DigiQUAL®).

- Mersini Moreleli-Cacouris, ed.
- 2007
- ISBN 1-59407-767-3
- 120 pp.
- \$45

PROCEEDINGS OF THE NORTHUMBRIA INTERNATIONAL CONFERENCES ON PERFORMANCE MEASUREMENT IN LIBRARIES AND INFORMATION SERVICES

Each Northumbria conference has covered developments in measuring the increasingly electronic library environment, service quality from the user's perspective, and library users' changing needs. Additionally, the conferences have focused on the importance of communicating library contributions to education and research in terms of measurable impacts and outcomes. Facsimiles of the 1st, 2nd, and 3rd conference proceedings are available for \$100 each.

PROCEEDINGS OF THE 4TH NORTHUMBRIA INTERNATIONAL CONFERENCE ON PERFORMANCE MEASUREMENT IN LIBRARIES AND INFORMATION SERVICES, AUGUST 12–16, 2001

- Edited by Joan Stein, Martha Kyrillidou, and Denise Davis
- 2002
- ISBN 0-918006-83-X
- 364 pp.
- \$150

Receive announcements of new publications!

To receive automatic alerts about new ARL publications, subscribe to ARL-ANNOUNCE, an e-mail broadcast service from ARL that provides updates on new publications, association activities, workshops, and other items of interest to those in the library and educational communities. To subscribe to the e-mail list, send any message to <ARL-ANNOUNCE-feed@arl.org>.



E-Only Publications



ARL Series

Some ARL publications are only published in electronic format on the ARL Web site. A selection of these “born-digital” publications is highlighted below. See also <http://www.arl.org/resources/pubs/reports/index.shtml>.

“CURRENT MODELS OF DIGITAL SCHOLARLY COMMUNICATION.”

For this report by Nancy L. Maron and K. Kirby Smith, ARL engaged Ithaka’s Strategic Services Group to conduct an investigation into the range of online resources valued by scholars, paying special attention to those projects that are considered innovative by the faculty who use them. Download the report at <http://www.arl.org/bm~doc/current-models-report.pdf>.

“ARL LEARNING SPACE PRE-PROGRAMMING TOOL KIT.”

Research libraries have a large and growing commitment to deliver new or improved learning spaces for their primary users. This tool kit by Crit Stuart enables library staff—without reliance on outside experts—to conduct pre-programming assessment and customize their learning spaces to fit their local circumstances. Download the report at <http://www.arl.org/bm~doc/planning-a-learning-space-tool-kit.pdf>

“THE E-ONLY TIPPING POINT FOR JOURNALS: WHAT’S AHEAD IN THE PRINT-TO-ELECTRONIC TRANSITION ZONE.”

This report by Richard K. Johnson and Judy Luther examines the issues associated with the migration from dual-format publishing toward electronic-only publication of journals. Download the report at http://www.arl.org/bm~doc/Electronic_Transition.pdf.

“RESEARCH LIBRARIES’ ENDURING RESPONSIBILITY FOR PRESERVATION.”

For the scholars and researchers we serve to have enduring access to scholarship in all formats, ARL member libraries must invest in maintaining strong local and cooperative preservation programs. Download the report at http://www.arl.org/bm~doc/preservation_responsibility_24july07.pdf.

“TO STAND THE TEST OF TIME: LONG-TERM STEWARDSHIP OF DIGITAL DATA SETS IN SCIENCE AND ENGINEERING.”

To explore the challenges of digital data stewardship and preservation, ARL and the National Science Foundation conducted a workshop that brought together a diverse group of stakeholders in the digital data world. The workshop report is available at <http://www.arl.org/rtl/escience/eresource.shtml>.

ARL MEMBERSHIP MEETING PROCEEDINGS

For presentations from the semi-annual ARL membership meetings back to 1995 visit <http://www.arl.org/resources/pubs/mmproceedings/>.

FALL FORUM PROCEEDINGS

For the past several years, ARL has hosted a fall forum, usually with cosponsors, immediately following the October ARL Membership Meeting in Washington, DC. These forums have explored topics of strategic interest to research libraries and the higher education community. The proceedings of the forums are available at <http://www.arl.org/resources/pubs/fallforumproceedings/>.

ARL: A BIMONTHLY REPORT ON RESEARCH LIBRARY ISSUES AND ACTIONS FROM ARL, CNI, AND SPARC

Unrivaled coverage of issues affecting research libraries. Read the latest developments in scholarly communication, public policy, performance measures, and the library’s role in research teaching and learning. Special activities, workshops, and new publications also are announced.

Beginning with issue 262 (February 2009), *ARL: A Bimonthly Report* will be distributed in electronic format only. Each issue will be freely available on the ARL Web site at <http://www.arl.org/resources/pubs/br/index.shtml>.

Sign up to receive alerts of new issues via e-mail or RSS feed at <http://www.arl.org/resources/pubs/br/>.

ARL ANNUAL SALARY SURVEY

This annual data compilation covering over 12,000 employees in ARL member libraries can tell you what you are worth in today’s employment market. Beginning, median, and average salaries by race, sex, years of experience, geographic region, and professional position for research, university, law, and medical libraries are covered.

- Martha Kyriallidou and Les Bland
- ISSN 0361-5669
- \$170 (\$85 ARL members)

ARL ACADEMIC HEALTH SCIENCES LIBRARY STATISTICS

Presents compilations of data that describe collections, expenditures, personnel, and services in more than 65 medical libraries at ARL member institutions throughout North America.

- Martha Kyriallidou and Les Bland
- ISSN 1538-9006
- \$135 (\$65 ARL members)





ARL ACADEMIC LAW LIBRARY STATISTICS
Presents compilations of data that describe collections, expenditures, personnel, and services in more than 75 law libraries at ARL member institutions throughout North America.

- Martha Kyrillidou and Les Bland
- ISSN 1583-8999
- \$135 (\$65 ARL members)

ARL PRESERVATION STATISTICS
The emergence of preservation programs as distinct administrative units was a significant development in research libraries during the 1980s. This annual update documents the status of preservation activities, staffs, expenditures, and productivity in ARL libraries.

- Martha Kyrillidou and Les Bland
- ISSN 1050-7442
- \$135 (\$65 ARL members)

ARL STATISTICS
Truly the most comprehensive resource for information on research library operations and trends available anywhere. Compiled annually, *ARL Statistics* presents data on a wide range of topics, including collection size and growth, materials and operating expenditures, staffing, and library services.

- Martha Kyrillidou and Les Bland
- ISSN 0147-2135
- \$170 (\$85 ARL members)

SPEC KITS
For over 35 years, SPEC Kits have examined current research library practices and policies and served as resource guides for libraries as they face ever-changing management problems. Based on both survey results and documentation from ARL member institutions, they are composed of an executive summary; survey results;

documents from participating institutions; and selected readings and Web sites. See a complete listing of SPEC Kit titles at <http://www.arl.org/resources/pubs/spec/complete.shtml>. Back issues are available.

- ISSN 0160-3582
- Annual subscription (6 issues): \$295 (\$225 ARL members), shipping included (additional postage may apply outside North America)
- Individual SPEC Kits: \$45 (\$35 ARL members)

**COLLECTIONS AND ACCESS
MANUSCRIPT COLLECTIONS ON THE WEB (SPEC KIT 307)**

- Donnelly Lancaster Walton
- October 2008
- ISBN 1-59407-806-8
- 200 pp.

RECORDS MANAGEMENT (SPEC KIT 305)

- Clark E. Center, Jr.
- August 2008
- ISBN 1-59407-804-1
- 198 pp.

OPEN ACCESS RESOURCES (SPEC KIT 300)

- Anna K. Hood
- September 2007
- ISBN 1-59407-793-2
- 140 pp.

METADATA (SPEC KIT 298)

- Jin Ma
- July 2007
- ISBN 1-59407-791-2
- 174 pp.

**STAFFING AND MANAGEMENT
LIBRARY SUPPORT FOR STUDY ABROAD (SPEC KIT 309)**

- Ann Lindell
- December 2008
- ISBN 1-59407-808-4
- 128 pp.

PROMOTING THE LIBRARY (SPEC KIT 306)

- Brian Mathews and Jon Bodnar
- September 2008
- ISBN 1-59407-805-X
- 196 pp.





LIBRARY ASSESSMENT (SPEC KIT 303)

- Stephanie Wright and Lynda S. White
- December 2007
- ISBN 1-59407-795-9
- 194 pp.

MANAGING PUBLIC COMPUTING (SPEC KIT 302)

- Michael Cook and Mark Shelton
- November 2007
- ISBN 1-59407-796-7
- 182 pp.

USER SERVICES

GRADUATE STUDENT AND FACULTY SPACES AND SERVICES (SPEC KIT 308)

- Vivian Lewis and Cathy Moulder
- November 2008
- ISBN 1-59407-807-6
- 172 pp.

SOCIAL SOFTWARE IN LIBRARIES (SPEC KIT 304)

- Matthew Bejune and Jana Ronan
- July 2008
- ISBN 1-59407-803-3
- 196 pp.

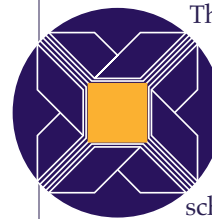
LIAISON SERVICES (SPEC KIT 301)

- Susan Logue, John Ballestro, Andrea Imre, and Julie Arendt
- October 2007
- ISBN 1-59407-794-0
- 172 pp.

SCHOLARLY COMMUNICATION EDUCATION INITIATIVES (SPEC KIT 299)

- Kathleen A. Newman, Deborah D. Bleic, and Kimberly L. Armstrong
- August 2007
- ISBN 1-59407-792-4
- 200 pp.

ASSOCIATION OF RESEARCH LIBRARIES



The Association of Research Libraries is a nonprofit organization of 123 research libraries in North America.

Its mission is to influence the changing environment of scholarly communication and the public policies that affect research libraries and the diverse communities they serve. ARL pursues this mission by advancing the goals of its member research libraries, providing leadership in public and information policy to the scholarly and higher education communities, fostering the exchange of ideas and expertise, and shaping a future environment that leverages its interests with those of allied organizations. For more information about ARL and North American research library issues, visit the ARL Web site <http://www.arl.org/>.

ARL PUBLICATIONS

Timely, accurate, and comprehensive, ARL publications are central to promoting the Association's mission. They serve the needs of the library and research communities by reporting, comparing, and suggesting the best practices for research libraries.

This catalog lists the most current publications available. All of the ARL titles in print can be found at <http://www.arl.org/resources/pubs/>. From this Web page, you can also view the text of many titles—either in excerpts or their entirety—free online before making the decision to purchase.

For more information on ARL publications, please contact us at 301 362-8196 (phone), 301 206-9789 (fax), or e-mail pubs@arl.org.

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ORDER INFORMATION

Prepayment is required, except for orders from ARL member libraries. Payment by check, money order, Visa or MasterCard is accepted. Make check or money order payable in US funds to the Association of Research Libraries, Federal ID #52-0784198-N. To qualify for member prices, orders must be shipped to an address at an ARL member library. See <http://www.arl.org/arl/membership/members.html> for a list of ARL members.

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- UPS ground delivery in Canada: \$15 per publication
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