

Information Life-Cycle at GAO: Content Creation to Publishing

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GAO on the Web

Web site: <http://www.gao.gov/>

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Background

The U.S. Government Accountability Office (GAO)

- is an independent, nonpartisan agency that works for Congress -- often called the “congressional watchdog”;
- supports Congress by helping to improve the performance and ensuring the accountability of the federal government for the benefit of the American people;
- provides Congress with objective, fact-based, and nonpartisan information.

Mission

Aid Congress in its oversight functions

- audit agency operations to determine whether federal funds are being spent efficiently and effectively;
- investigate allegations of illegal or improper activities;
- report on effectiveness of government programs;
- perform policy analyses and outline options for congressional consideration; and
- issue legal decisions and opinions, such as bid protest rulings.

Publications



- GAO publishes reports, legal decisions, and special publications, videos, podcasts
 - 800 reports in FY 2010
 - 765 legal decisions in FY 2010
- Available for free in electronic format on www.gao.gov

Knowledge Services

- Created to leverage resources within one unit to improve production and manage all GAO's information assets
 - Library & Information Services: provides research to produce reports and maintains access to published content
 - Records Management: captures all information produced in the course of GAO's work
 - Publishing Services: publishes GAO work in electronic format
 - Web Content/E-media – manages the content on www.gao.gov and produces video and audio content

Library & Information Services

- Provides extensive research using external information sources,
- Provides leadership & management for developing GAO's taxonomy,
- Manages the repository of GAO publications that are published by the Publishing Services unit,
- Contributes actual content of reports based on librarian research and analysis.



Library Content for GAO Report on Iran's Energy Sectors

Table 1: Foreign Firms' Publicly Reported to Have Commercial Activity in the Iranian Oil, Gas, or Petrochemical Sectors

Firm	Country ^a	Sector
1. ABB Lummus	Not applicable ^b	Refining, petrochemicals
2. Amona	Malaysia	Oil exploration and production
3. Belneftekhim	Belarus	Oil exploration and production
4. China National Offshore Oil Corporation	China	Natural gas
5. China National Petroleum Corporation	China	Oil exploration and production, natural gas
6. Costain Oil, Gas & Process Ltd.	United Kingdom	Natural gas
7. Daelim	South Korea	Natural gas
8. Daewoo Shipbuilding & Marine Engineering	South Korea	Oil tankers
9. Edison	Italy	Oil exploration and production
10. ENI	Italy	Oil exploration and production
11. Gazprom	Russia	Oil exploration and production, pipeline
12. GS	South Korea	Natural gas
13. Haldor Topsoe	Denmark	Refining
14. Hinduja	United Kingdom	Oil exploration and production, natural gas
15. Hyundai Heavy Industries	South Korea	Oil tankers
16. INA	Croatia	Oil exploration and production, natural gas
17. Indian Oil Corporation	India	Natural gas
18. Inpex	Japan	Oil exploration and production
19. JGC Corporation	Japan	Refining

Records Management

- Captures all GAO work in an electronic records management system from initial research through final publication
 - Ensures that content in our publications conforms to GAO privacy standards
 - Is a model for records management in other government agencies

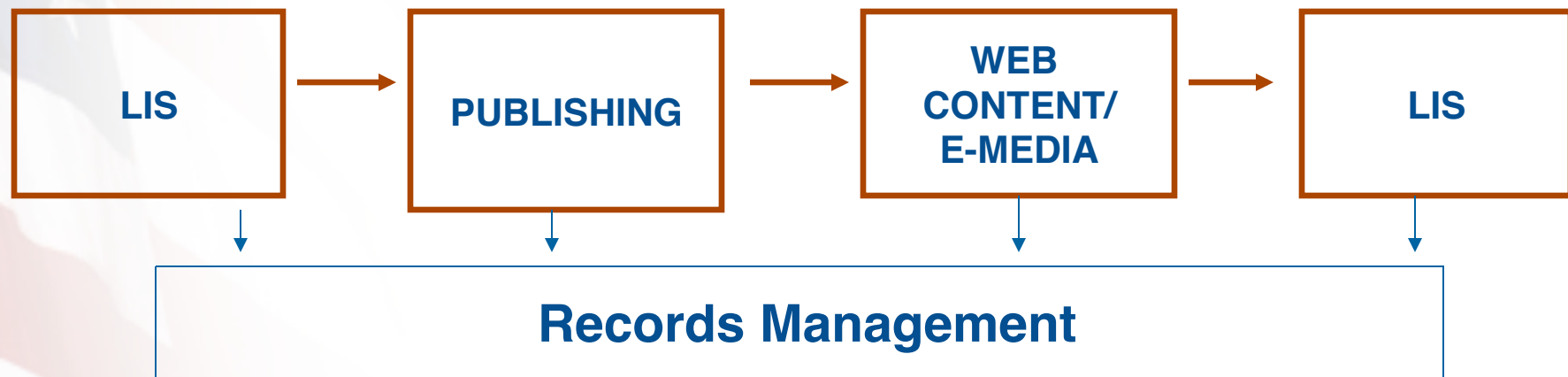
Web Content/E-Media

- Produces multi-media “publications” relating to or part of individual GAO reports including
 - Videos and podcasts
 - Photography
- Manages content of GAO’s external Web site ensuring currency and relevancy

Publishing Services

- Provides a full-range of publishing services
- In-house editing and graphic support
- Publishes all GAO work in electronic format enabling
 - GAO to meet congressional deadlines
 - Flexible distribution to selected mobile devices and various social networking channels

Leverage resources within Knowledge Services



GAO Knowledge Services



INPUTS

External information from
3rd party content sources

GAO employees –
records generation

GAO analyst engagements
–
publishing process

**GAO
Knowledge
Services**

OUTPUTS

GAO reports and
testimony

GAO Web site www.gao.gov -
information architecture and
Web content

GAO electronic
records management system



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