

## **ROUND-UP OF OTHER E-METRICS DEVELOPMENTS**

by Martha Kyrillidou, Senior Program Officer

A number of e-metrics developments and projects are taking place. To help disseminate information about ongoing work on this complex topic, and to encourage cooperation among projects, brief highlights from related efforts are summarized below.

### **DLF Initiative**

The Digital Library Federation (DLF) named Denise Troll, Assistant University Librarian for Library Information Technology at Carnegie Mellon University Libraries, a DLF Distinguished Fellow to spearhead the part of the DLF's program that aims to identify and evaluate measures that are appropriate for assessing the use and effectiveness of digital library collections and services. For more information, see <http://www.diglib.org/use.htm>.

### **European Commission EQUINOX Project**

The EQUINOX project is funded under the Telematics for Libraries Programme of the European Commission. This project addresses the need of all libraries to develop and use methods for measuring performance in the new networked electronic environment, alongside traditional performance measurement, and to operate these methods within a framework of quality management. It proposes 12 performance indicators complementing ISO 11620-1998 *Information and Documentation: Library Performance Indicators* and tries to develop a software tool that will help libraries integrate various performance indicators with quality management approaches. For more information, see <http://equinox.dcu.ie/>.

### **U.K. Examines Vendor Usage Statistics**

The Publishing and Library Solutions Committee (PALS) Working Group on Online Vendor Usage Statistics, established in the U.K. and chaired by Richard Gedye, Journals Sales and Marketing Director, Oxford University Press, will address the following:

- Research current and planned availability of vendor-based usage statistics for online products.
- Research current initiatives to develop accepted codes of practice/guidelines in this area.
- Research current library wants.
- Produce realistic code of practice/guidelines.
- Market the code of practice/guidelines to vendors and hosting systems; get them accepted/adhered to.
- Research the possibility of centralized provision, e.g., a usage statistics clearinghouse.

### **ICOLC to Review Guidelines for Measuring Usage of Web Resources**

The International Coalition of Library Consortia (ICOLC) called upon the leadership of Sue Phillips from the University of Texas to review and propose additions or revisions to the *ICOLC Guidelines for Statistical Measures of Usage of Web-based Indexed, Abstracted, and Full-Text Resources*. The next ICOLC meeting is scheduled to take place in April 2001.

### **Recent Publications**

*Statistics and Performance Measures for Public Library Networked Services*, by John Carlo Bertot, Charles R. McClure, and Joe Ryan. Chicago: American Library Association, October 2000. This book recommends 13 national statistics and measures for public libraries.

*Performance Measures for Federal Agency Websites*, by Charles R. McClure, J. Timothy Sprehe, and Kristin Eschenfelder. Washington: U.S. Government Printing Office, October 2000. This report analyzes

the impact of federal policies affecting website development and proposes 17 performance measures.

*White Paper on Electronic Journal Usage Statistics*, by Judy Luther. Washington: Council on Library and Information Resources, October 2000. This White Paper calls for working with publishers to facilitate the development of statistics in the industry. See <http://www.clir.org/pubs/reports/pub94/contents.html>.

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