

The ARL TOOLKIT, or OPTIONS for library participation in assessment programs

<i>Tool</i>	<i>Purpose</i>	<i>Timing</i>
ARL Statistics, ARL Annual Salary Survey and other annual surveys: tools from StatsQUAL+™	Provide descriptive information about the operations of research libraries	Surveys sent out in the fall
LibQUAL+®: a tool from StatsQUAL™	Measure library service quality along the dimensions of (a) affect of service, (b) information control, and (c) library as place using the gap theory framework of expectations and perceptions	Session I – Jan to May Session II – July to December
MINES for Libraries™: a tool from StatsQUAL™	Collect information on the purpose of use of electronic resources and the demographics of users	Local arrangements as convenient One time 12 month project or multi-year implementation available
DigiQUAL+™: a tool from StatsQUAL™	Evaluate digital library websites in terms of trustworthiness and quality	Under research and development
Service Quality Evaluation Academy	Enhance qualitative and quantitative skills for library professionals	Annual – February/March
Library Assessment Conference	To provide a forum for community building and sharing of practice for library assessment	Biennial – August September
Library Assessment Blog	Forum for librarians interested in library service assessment, evaluation, and improvement	Open at www.libraryassessment.info
Effective, Sustainable and Practical Assessment	Help libraries develop assessment activities	Call for participation out in the fall
Organizational Climate and Diversity Assessment	University of Maryland-led project	Under research and development