Lib-Value

Value, Outcomes, and Return on

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ARL Membership Meeting
Wednesday, October 13

Institute of Museum and Library Services
The University of Tennessee
Center for Information and Communication Studies

Saturday, November 13, 2010
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# Prior Research

## Public Libraries
- $6.54; Florida (‘04); Griffiths et al
- $3.81; Ohio (‘06); Levin et al
- $5.50; Pittsburgh (‘06); CMU Center for Econ Dev.
- $4.48; South Carolina (‘05); Barron et al
- $3.87; Suffolk NY (‘05); Kamer

## Special Libraries
- $10.2; Griffiths & King (‘93)

## Academic Libraries
- Oakleaf (‘10)
- Tenopir (‘10)
- $4.38; Luther (‘08)
What is Value?

- **Economic (private)**
  - What is the value to an individual to use the library resources?

- **Social (public)**
  - What is the value to the institution of the library?

- **Environmental (externality)**
  - What is the value of the environmental savings of library provision of resources?
  - Have libraries gone green without knowing it?
Study in 3 Phases

- **Phase 1**: ROI in grants, case study at University of Illinois, Urbana-Champaign (completed 2008)
- **Phase 2**: ROI in grants, expanded to 8 countries (completed 2010)
- **Phase 3 – Lib-Value**: ROI and value for grants/research, teaching, student engagement and more
Lib-Value: Broaden focus
Overview of Functional Areas

- Teaching/Learning
- Research
- Social/Professional
- Stakeholders
- Collections
- Services
- Facilities/Physical Space
Overview of Sub-Areas

Collections
- E-collections
- Special Collections/
- Digitization
- Institutional Repositories

Facilities/ Physical Space

Study Areas

Commons

Services
- Interlibrary Loan
- Instruction
- Reference

Center for Information and Communication Studies
Participating Libraries

Core Institutions

• University of Tennessee
• University of Illinois at Urbana Champaign
• Syracuse University

Affiliated Institutions

• University of Pittsburgh
• Baruch College
• Brooklyn College
• University at Buffalo
• Buffalo State College