GAO on the Web
Web site: http://www.gao.gov/

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Background

The U.S. Government Accountability Office (GAO)

- is an independent, nonpartisan agency that works for Congress -- often called the “congressional watchdog”;

- supports Congress by helping to improve the performance and ensuring the accountability of the federal government for the benefit of the American people;

- provides Congress with objective, fact-based, and nonpartisan information.
Mission

Aid Congress in its oversight functions

• audit agency operations to determine whether federal funds are being spent efficiently and effectively;

• investigate allegations of illegal or improper activities;

• report on effectiveness of government programs;

• perform policy analyses and outline options for congressional consideration; and

• issue legal decisions and opinions, such as bid protest rulings.
Publications

- GAO publishes reports, legal decisions, and special publications, videos, podcasts
  - 800 reports in FY 2010
  - 765 legal decisions in FY 2010
Knowledge Services

- Created to leverage resources within one unit to improve production and manage all GAO’s information assets
  - Library & Information Services: provides research to produce reports and maintains access to published content
  - Records Management: captures all information produced in the course of GAO’s work
  - Publishing Services: publishes GAO work in electronic format
  - Web Content/E-media – manages the content on www.gao.gov and produces video and audio content
Library & Information Services

• Provides extensive research using external information sources,

• Provides leadership & management for developing GAO’s taxonomy,

• Manages the repository of GAO publications that are published by the Publishing Services unit,

• Contributes actual content of reports based on librarian research and analysis.
Library Content for GAO Report on Iran’s Energy Sectors

Table 1: Foreign Firms' Publicly Reported to Have Commercial Activity in the Iranian Oil, Gas, or Petrochemical Sectors

<table>
<thead>
<tr>
<th>Firm</th>
<th>Country*</th>
<th>Sector</th>
</tr>
</thead>
<tbody>
<tr>
<td>ABB Lummus</td>
<td>Not applicable&lt;sup&gt;3&lt;/sup&gt;</td>
<td>Refining, petrochemicals</td>
</tr>
<tr>
<td>Amona</td>
<td>Malaysia</td>
<td>Oil exploration and production</td>
</tr>
<tr>
<td>Belnettekim</td>
<td>Belarus</td>
<td>Oil exploration and production</td>
</tr>
<tr>
<td>China National Offshore Oil Corporation</td>
<td>China</td>
<td>Natural gas</td>
</tr>
<tr>
<td>China National Petroleum Corporation</td>
<td>China</td>
<td>Oil exploration and production, natural gas</td>
</tr>
<tr>
<td>Costrade Oil, Gas &amp; Process Ltd.</td>
<td>United Kingdom</td>
<td>Natural gas</td>
</tr>
<tr>
<td>Daelim</td>
<td>South Korea</td>
<td>Natural gas</td>
</tr>
<tr>
<td>Daewoo Shipbuilding &amp; Marine Engineering</td>
<td>South Korea</td>
<td>Oil tankers</td>
</tr>
<tr>
<td>Edison</td>
<td>Italy</td>
<td>Oil exploration and production</td>
</tr>
<tr>
<td>ENI</td>
<td>Italy</td>
<td>Oil exploration and production, pipeline</td>
</tr>
<tr>
<td>Gazprom</td>
<td>Russia</td>
<td>Oil exploration and production, natural gas</td>
</tr>
<tr>
<td>GS</td>
<td>South Korea</td>
<td>Natural gas</td>
</tr>
<tr>
<td>Halvor Topsce</td>
<td>Denmark</td>
<td>Refining</td>
</tr>
<tr>
<td>Hinduja</td>
<td>United Kingdom</td>
<td>Oil exploration and production, natural gas</td>
</tr>
<tr>
<td>Hyundai Heavy Industries</td>
<td>South Korea</td>
<td>Oil tankers</td>
</tr>
<tr>
<td>INA</td>
<td>Croatia</td>
<td>Oil exploration and production, natural gas</td>
</tr>
<tr>
<td>Indian Oil Corporation</td>
<td>India</td>
<td>Natural gas</td>
</tr>
<tr>
<td>Inpea</td>
<td>Japan</td>
<td>Oil exploration and production</td>
</tr>
<tr>
<td>JGC Corporation</td>
<td>Japan</td>
<td>Refining</td>
</tr>
</tbody>
</table>
Records Management

• Captures all GAO work in an electronic records management system from initial research through final publication

  - Ensures that content in our publications conforms to GAO privacy standards

  - Is a model for records management in other government agencies
Web Content/E-Media

• Produces multi-media “publications” relating to or part of individual GAO reports including
  ▪ Videos and podcasts
  ▪ Photography

• Manages content of GAO’s external Web site ensuring currency and relevancy
Publishing Services

- Provides a full-range of publishing services
- In-house editing and graphic support
- Publishes all GAO work in electronic format enabling
  - GAO to meet congressional deadlines
  - Flexible distribution to selected mobile devices and various social networking channels
Leverage resources within Knowledge Services

Records Management
GAO Knowledge Services

**INPUTS**

- External information from 3rd party content sources
- GAO employees – records generation
- GAO analyst engagements – publishing process

**OUTPUTS**

- GAO reports and testimony
- GAO Web site www.gao.gov - information architecture and Web content
- GAO electronic records management system
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