



Position Announcement

April 12, 2016

Association of Research Libraries
Program Director for Assessment

The Association of Research Libraries (ARL) seeks a Program Director to provide leadership for assessment initiatives and projects in support of the ARL Strategic Framework 2015+, data-driven analytics, evidence-based decision making, and evaluation of the effectiveness of the Association's initiatives and projects. The Strategic Framework 2015+ calls for emphasis on assessment that aligns libraries with research, teaching and learning outcomes in higher education.

The Program Director for Assessment will be responsible for overseeing, enhancing, and developing new assessment activities and performing all necessary functions related to the collection, analysis, and reporting of institutional data from member institutions. The Program Director will provide leadership in developing a research agenda for the Association that addresses the needs and interests of its members and the larger world of research libraries.

Duties will include:

- Leading a small, expert staff that undertakes qualitative and quantitative research activities to provide organizational-performance and market data.
- Coordinating Association-wide data collection including key performance indicators and reporting to internal stakeholders and external agencies.
- Building and extending the functionality of the Association's data warehouse.
- Collecting member feedback and research evidence to support quality assurance and development in member institutions.
- Identifying assessment trends and contemporary initiatives and issues in libraries, archives, museums, and higher education, educating the membership about their meaning, and developing ways to address them.
- Leading a continuous refreshing of the Association's signature assessment programs.
- Assisting the Association to achieve its vision for the Strategic Framework 2015+ through the use of effective, sustainable, and practical assessment methodologies and surveys.
- Operationalizing initiatives and projects by translating them into a strategic, measurable, responsive research agenda that helps the membership collect data demonstrating research libraries' effectiveness and value, and using such methods as outcomes assessment and qualitative and quantitative research.
- Communicating the Assessment program's research agenda to a broad audience.

- Understanding software platforms and technology needed to support assessment efforts.
- Balancing input and recommendations from multiple sources, including but not limited to the ARL Board of Directors, Executive Director and ARL staff, ARL membership, and Assessment Committee.
- Leveraging expertise in assessment and planning in service of the Association and the larger research library ecosystem.

Qualifications

A qualified applicant will have a master's degree or higher in a relevant field with substantial experience in research and analysis, management of information, and educational administration, preferably in an institution of higher learning. Other required qualities include:

- Knowledge of trends and best practices in assessment, benchmarking, and performance indicators in higher education and libraries.
- Experience in statistical analysis and a variety of assessment methodologies, tools, and practices are required.
- Experience with and knowledge of qualitative and quantitative methodologies.
- Excellent interpersonal skills with strong written and oral presentation skills.
- Ability to be self-directed in formulating analytical summaries, findings, and recommendations.
- Strong organizational skills and the ability to work collaboratively with a diverse group of people.

Information about the Association of Research Libraries

ARL is a nonprofit organization of 124 research libraries in the US and Canada representing universities, public libraries, and special libraries. ARL's mission is to influence the changing environment of scholarly communication and the public policies that affect research libraries and the diverse communities they serve. ARL pursues this mission by advancing the goals of its member research libraries, providing leadership in public and information policy to the scholarly and higher education communities, fostering the exchange of ideas and expertise, facilitating the emergence of new roles for research libraries, and shaping a future environment that leverages its interests with those of allied organizations. ARL is on the web at <http://www.arl.org/>.

The Association enjoys a rich history of accomplishments and contributions based on collaborative relationships with a wide range of communities. Over time ARL has led, co-sponsored, and contributed to many national and international efforts focused on collections, preservation, copyright, open access, diversity, global outreach, statistics, assessment, leadership, and many other issues. A Board of Directors is the governing and policy-making body for the Association.

From the fall of 2013 through the spring of 2014 ARL engaged in a Strategic Thinking and Design process designed to frame the critical work of the Association and define its role in higher education. The process resulted in the new ARL Strategic Framework 2015+ that situates the Association within the knowledge ecosystem and allows for scaled change through creative responses. ARL's organizational roles are evolving to a more active level, facilitating work across institutional boundaries, enhancing impact, and improving efficiency by making the Association's limited resources work more for member institutions. ARL's actions are increasingly collaborative with other kindred organizations and stakeholders.

The ARL Strategic Framework 2015+ includes a System of Action—a series of interrelated projects that address priority areas identified by the Association membership. The framework also builds on enabling capacities of ARL such as advocacy and policy, assessment, diversity and inclusion, and member engagement and outreach. These capacities are foundational to the success of the Association's programs and services.

Recruitment

Salary is competitive and commensurate with experience. ARL offers standard benefits including sick leave, 22 days of vacation, TIAA.

Screening of applications will begin immediately. Applications will continue to be accepted until the position is filled. The qualified applicant should submit a letter outlining interest and relevant experience, a resume, and a list of three references using this application form:

http://arl.formstack.com/forms/program_director_assessment

For questions about the position, contact:

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ARL is an equal opportunity employer committed to diversity in the professional workplace.

www.arl.org