



ARL Library Liaison Supervisors

ALA Midwinter,
Boston
11 January 2016

ARL Library Liaison Institute

Cornell University
June 11–12, 2015

Organizers

- Sue Baughman, ARL
- Barbara Rockenbach, Columbia University
- Judy Ruttenberg, ARL
- Kornelia Tancheva, Cornell University
- Rita Vine, University of Toronto







New Competencies/Skills

- Copyright & IP
- Digital scholarship
- Research data management
- Project management



Attitude & Empathy



- Call for more flexibility and nimbleness
- Need to listen to our users & empathize
- Outside in approach
 - Identify larger institutional goals
 - Create services/partnerships in response

Professional Identity

- Reference and one-shot instruction
- Relationship development
- Satisfaction
- Incentives from management



Subject Expertise

- Biggest area of discussion
- Vital to some
- Limiting to others



Questions to Ponder



- How can supervisors provide more context for liaisons?
- How do we incentivize impact?
- What does liaison success look like?