Association of Research Libraries
Research Library Impact Framework

HOW DOES THE LIBRARY HELP TO INCREASE RESEARCH PRODUCTIVITY AND IMPACT? (PRACTICE BRIEF)

Philip Walker | Vanderbilt University
How it started

Beyond CPU: Development of a pilot survey to gauge library impact and involvement in scholarly activities

Heather Laferriere, MLIS and Philip Walker, MLIS, MS

Presented at the 2018 South Central Chapter of the Medical Library Association Meeting, San Antonio, TX and the 2018 Southern Chapter of the Medical Library Association Meeting, Orlando, FL
Project Phases (2017-2021)

- Pilot Survey
- Revised Survey
- EBL Information Desk Statistics
- EBL Staff Scholarly Activity and Collaborations LibGuide
ARL RLIF IMLS Sub-Award: DataCore Programming
The culmination of our efforts


The Never-Ending Evolutionary Saga of Assessing and Demonstrating the Value of Information Services in a Biomedical Library

Philip Walker 1, Heather Laferriere 1, Rachel L Walden 1, Camille Ivey 1

Affiliations  + expand

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Lessons Learned

- Pilot your surveys
  - Why does this data matter?
  - Perception of library usage

- Dissemination variability
  - Identify your metrics
  - Understand your audience

- Timing of projects impact responses

- Focus on the objective!
  - Flexibility
  - Listen & Observe

- Experiment with ways to tell a better story
In Closing

Reframed our thinking from impact to added value